

# Vista

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
210035	CIVISTA MEDICAL CENTER	5 GARRETT AVENUE
030121	MOUNTAIN VISTA MEDICAL CENTER, LP	1301 SOUTH CRISMON ROAD
050222	SHARP CHULA VISTA MEDICAL CENTER	751 MEDICAL CENTER COURT
140033	VISTA MEDICAL CENTER WEST	2615 WASHINGTON ST
140084	VISTA MEDICAL CENTER EAST	1324 NORTH SHERIDAN ROAD

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Address 2	Address 3	City	State
		LA PLATA	MD
		MESA	AZ
		CHULA VISTA	CA
		WAUKEGAN	IL
		WAUKEGAN	IL

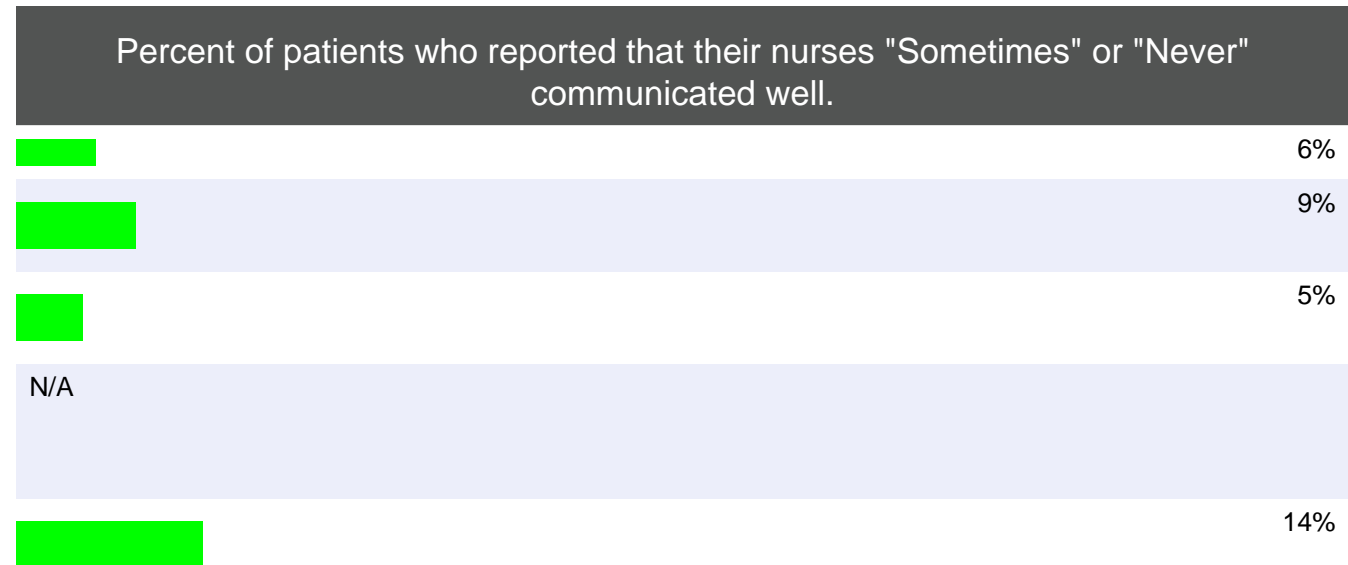
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ZIP Code	County Name	Phone Number
20646	CHARLES	3016094265
85209	MARICOPA	4803586100
91911	SAN DIEGO	6195025800
60085	LAKE	8472493900
60085	LAKE	8473604000

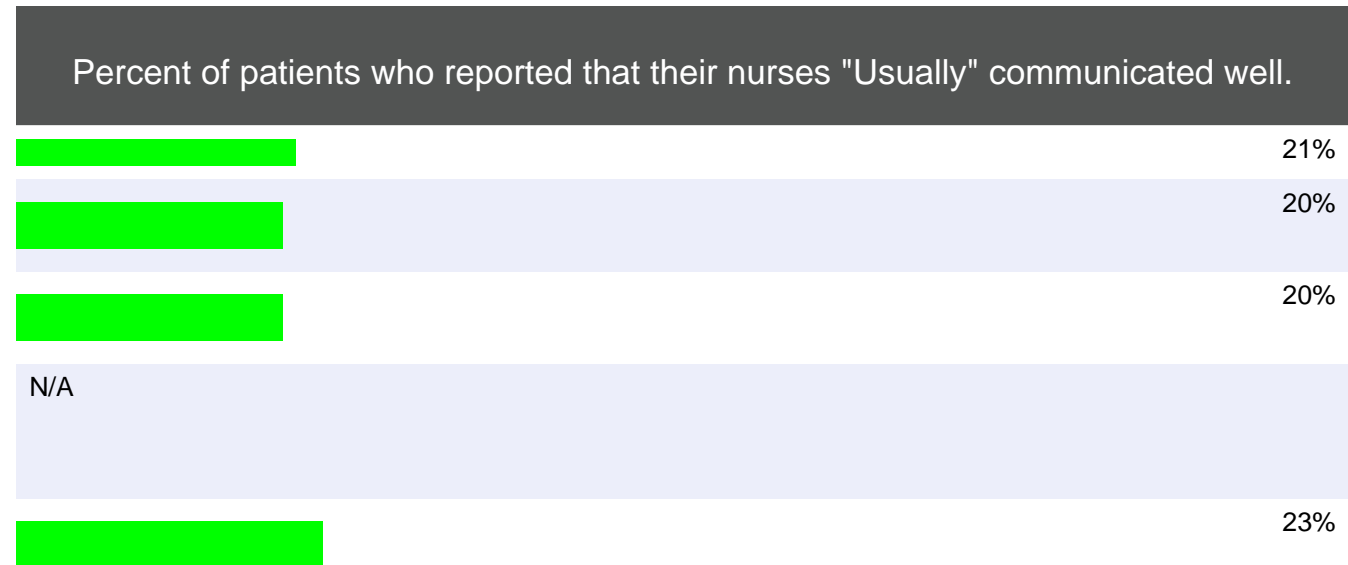
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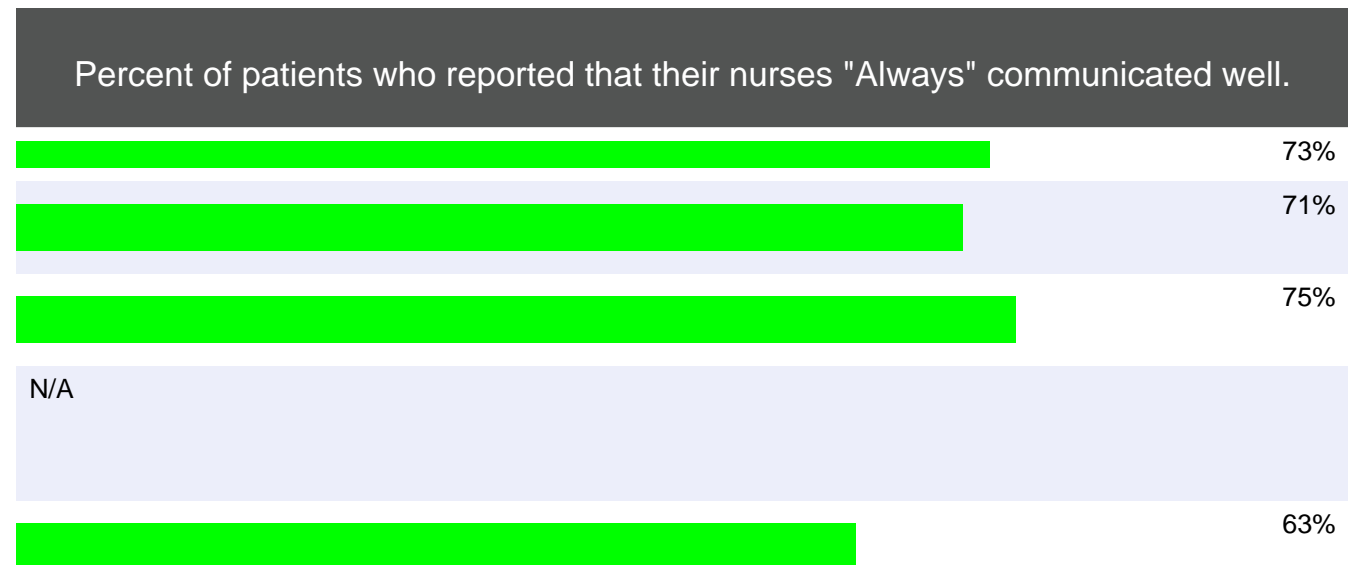
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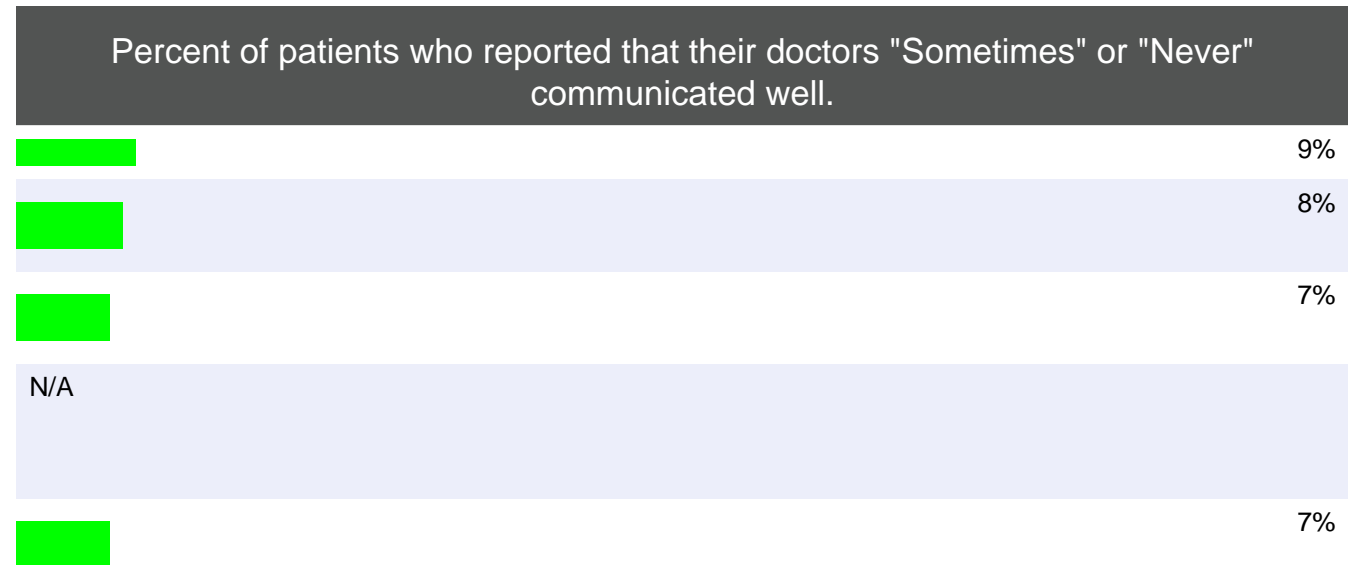
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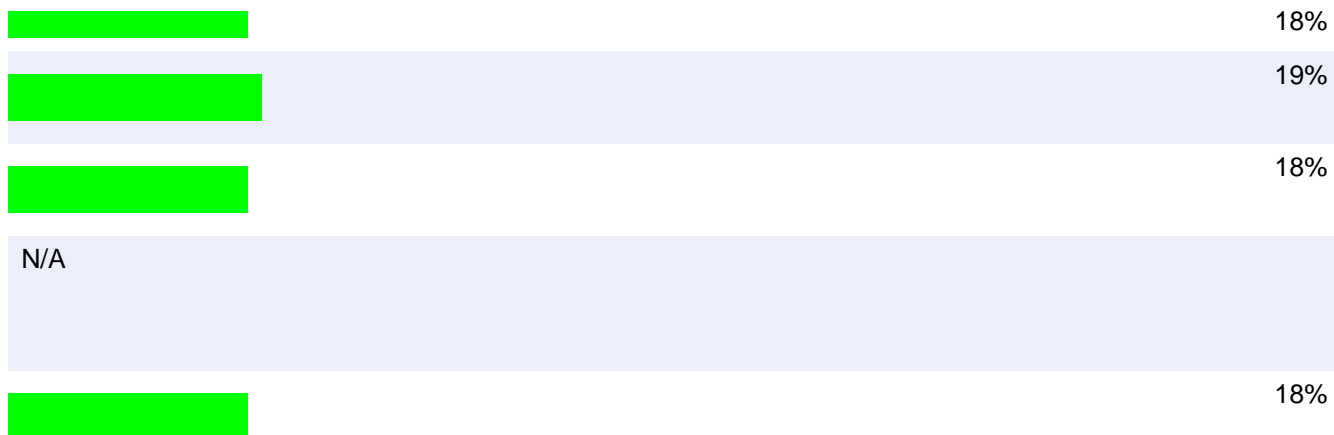
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.





# Vista

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

73%

73%

75%

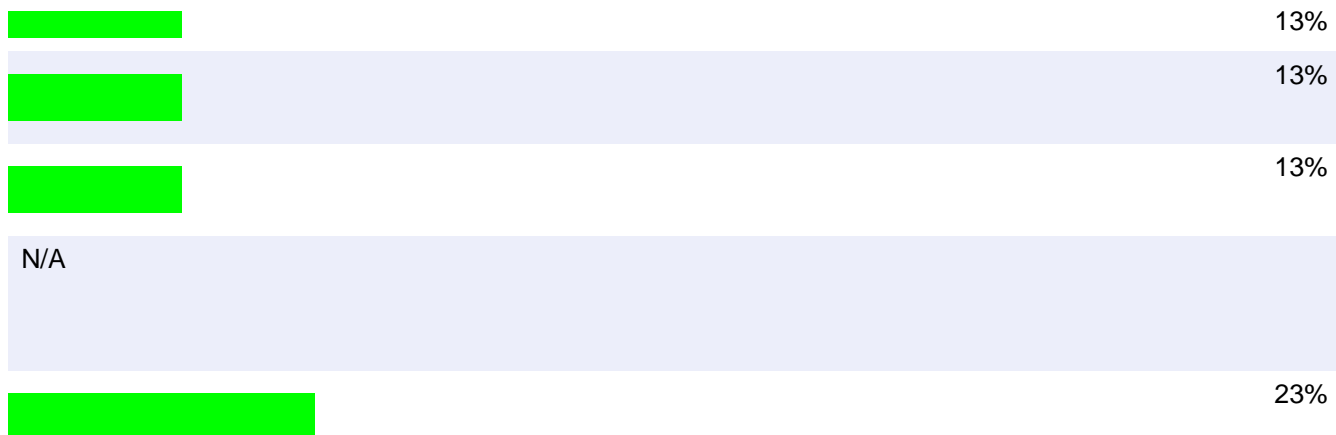
N/A

75%

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Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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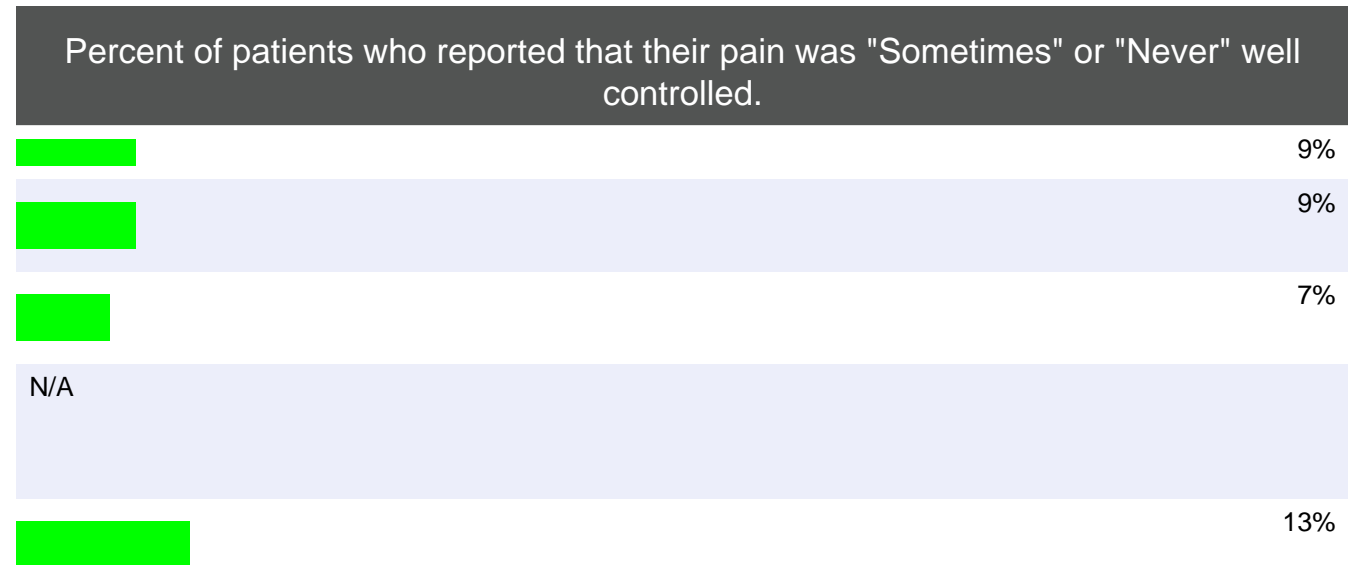
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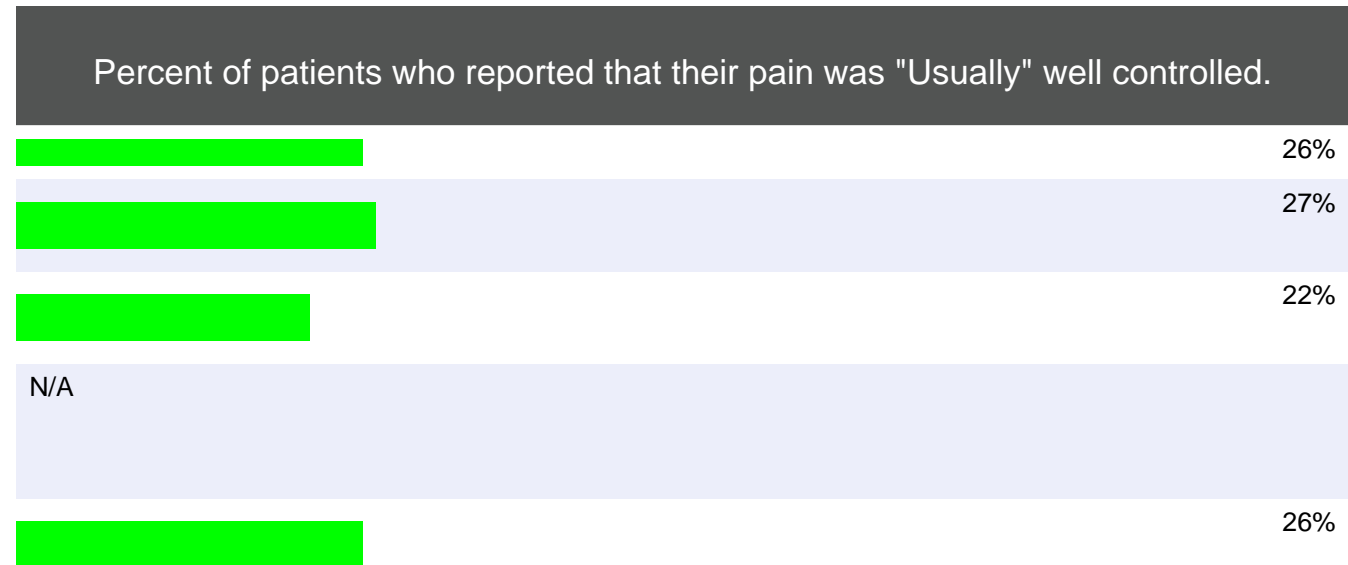
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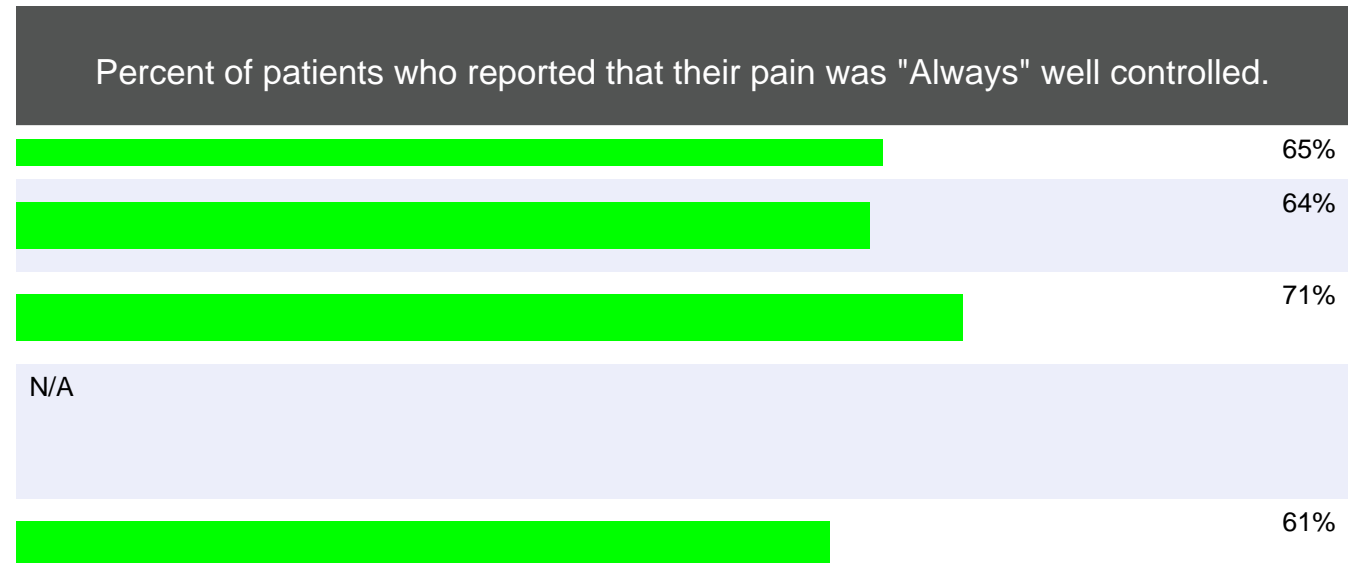
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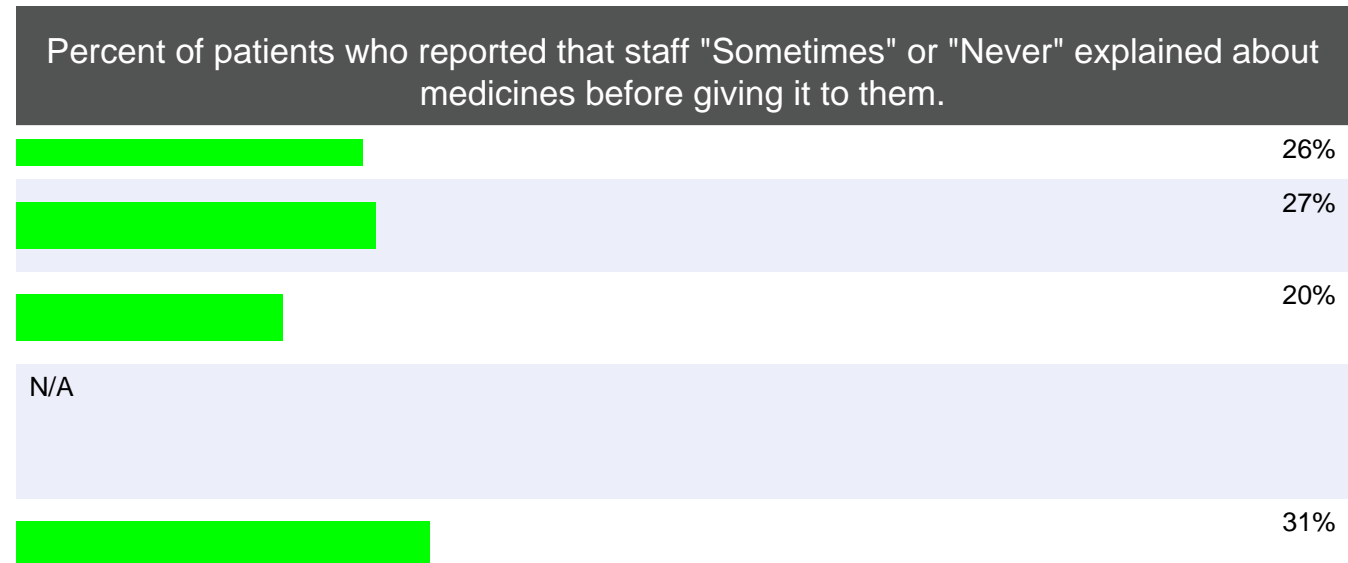
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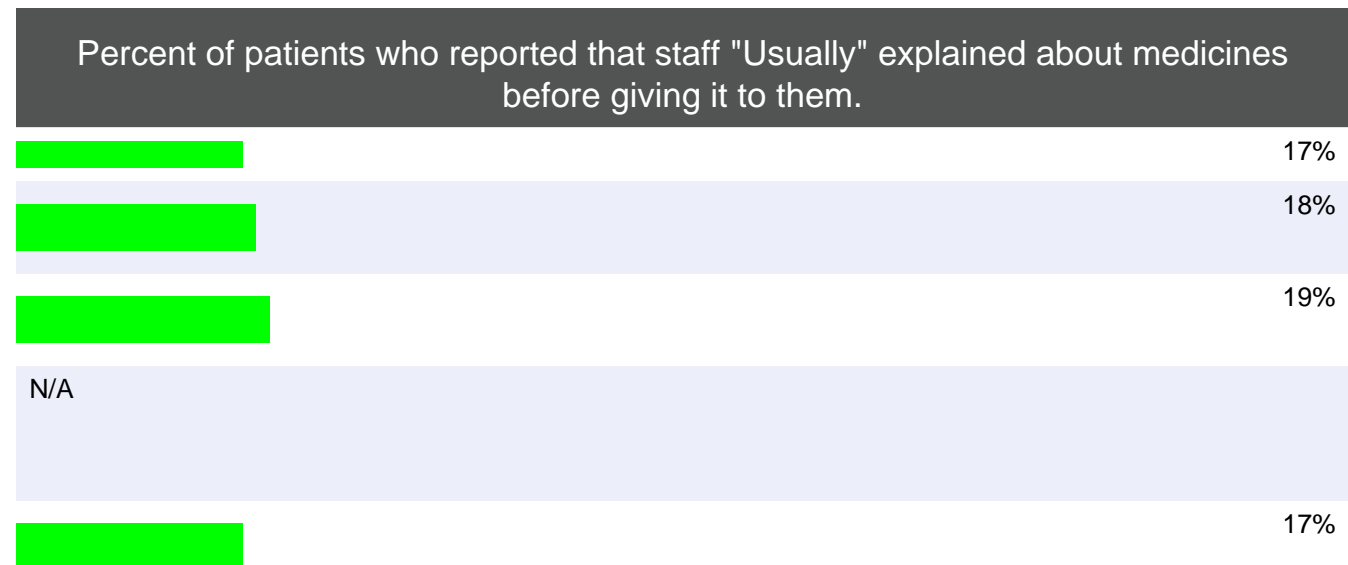
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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

57%

55%

61%

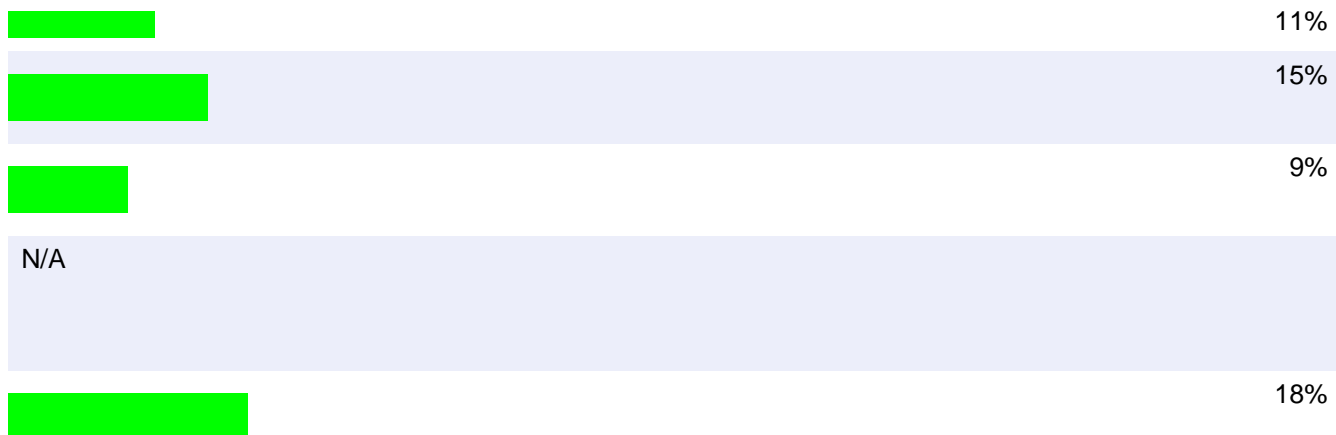
N/A

52%

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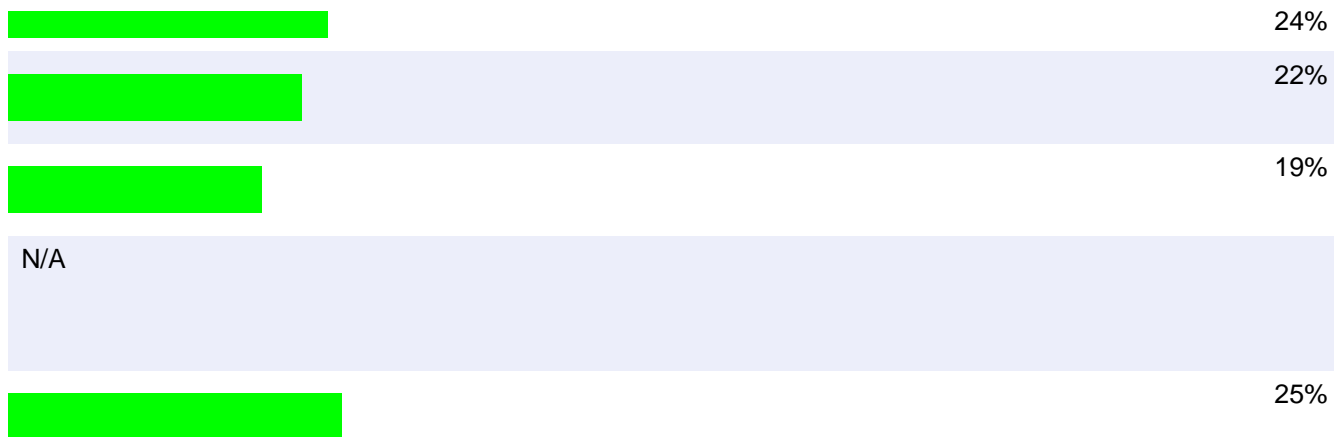
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



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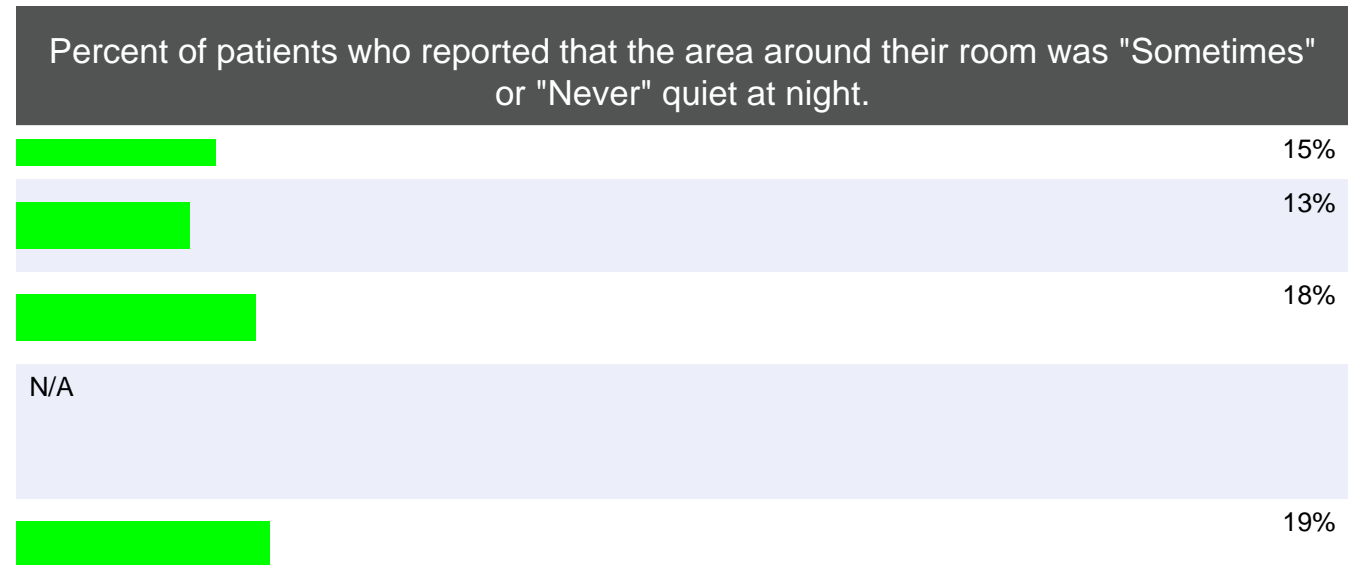
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Always" clean.



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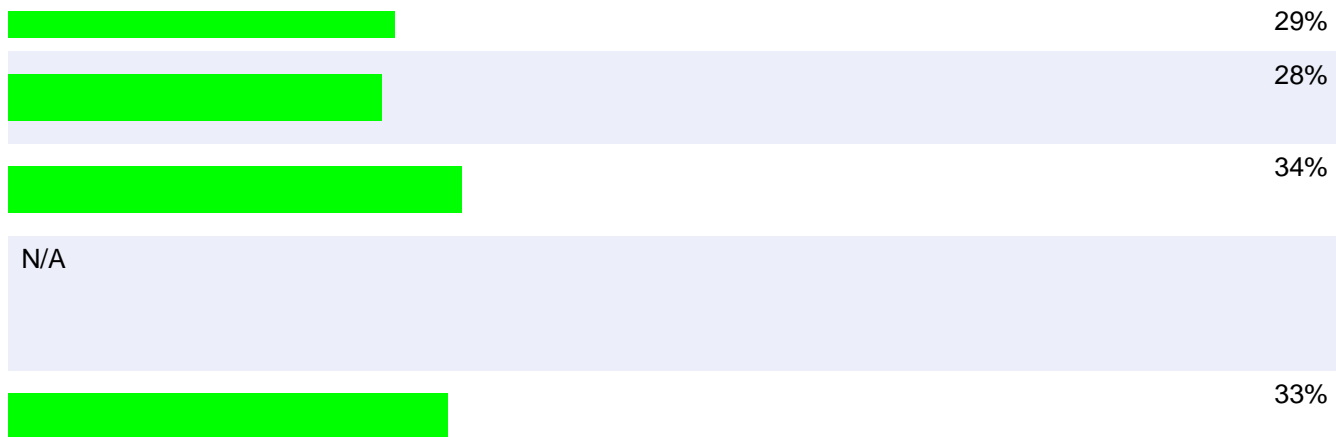
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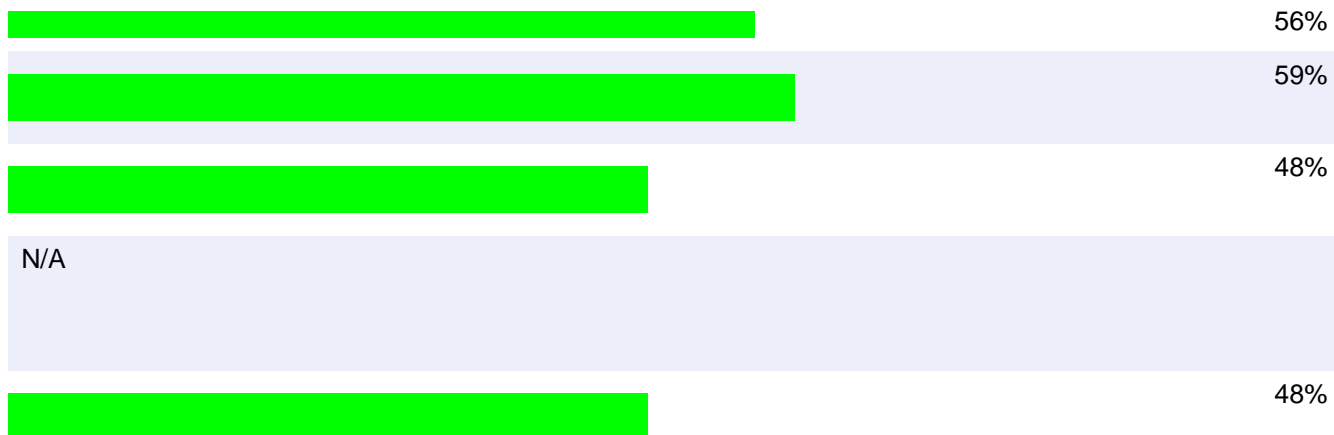
Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Percent of patients who reported that the area around their room was "Always" quiet at night.





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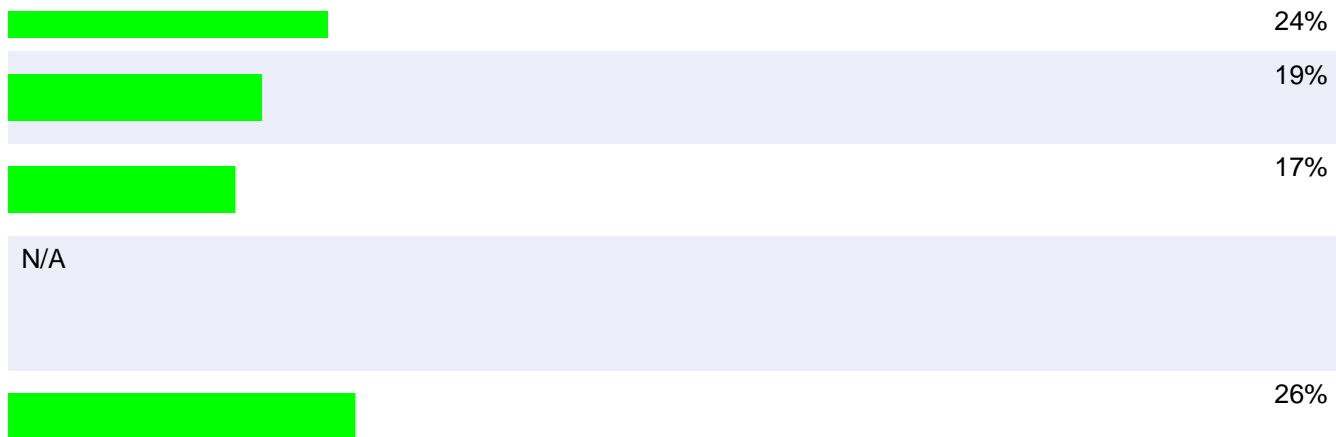
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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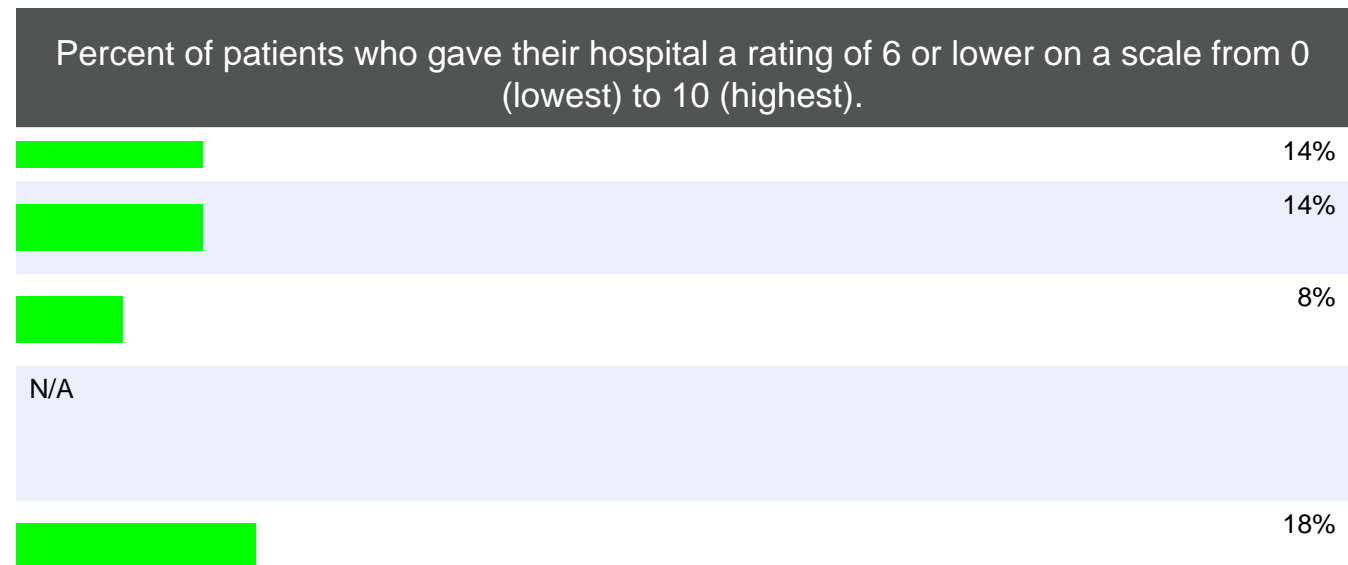
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they were not given information about what to do during their recovery at home.



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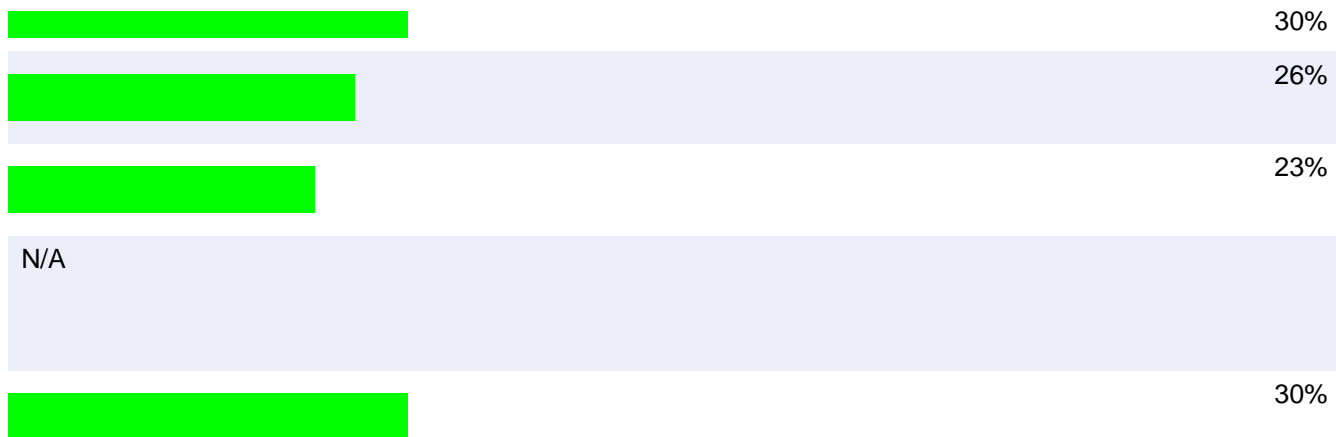
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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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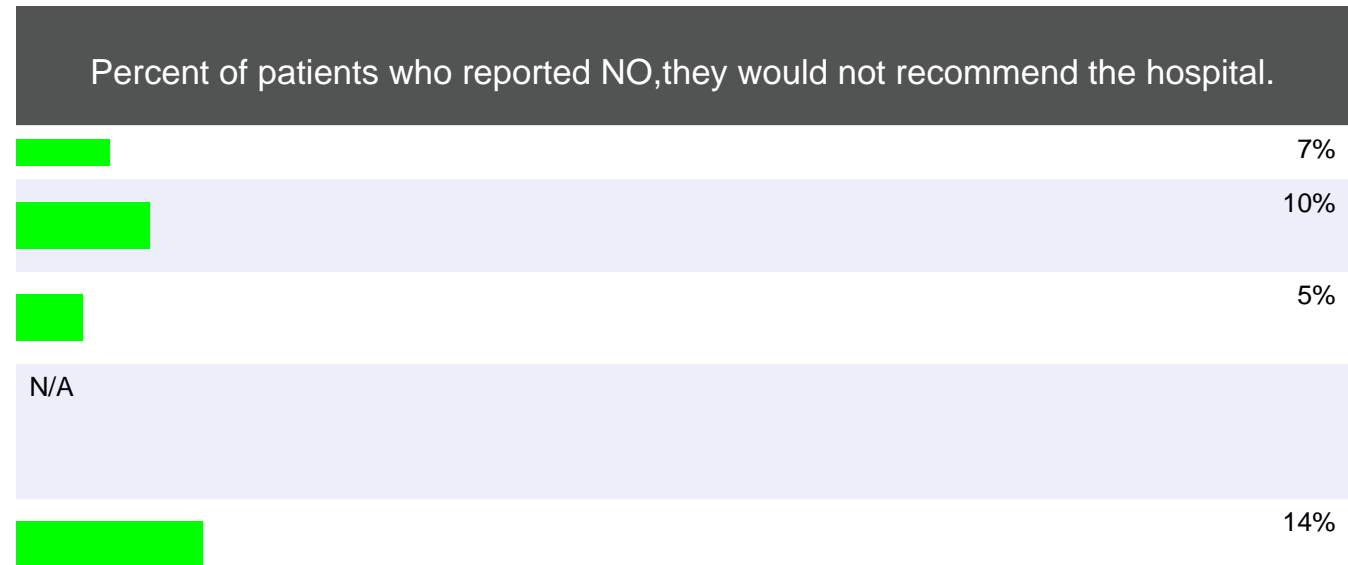
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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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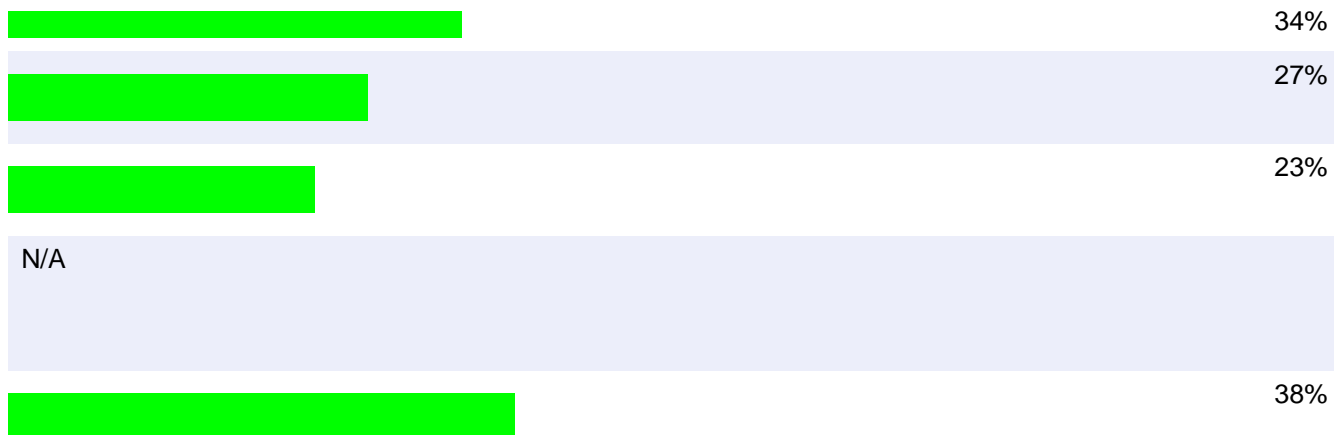
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.









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Number of Completed Surveys	
300 or more	
300 or more	
300 or more	
N/A	
300 or more	

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Survey Response Rate Percent	Survey Footnote
 30%	
 27%	
 32%	
N/A	No or very few patients were eligible for the HCAHPS survey. The scores shown, if any, reflect a very small number of surveys
 20%	

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Hospital Footnote